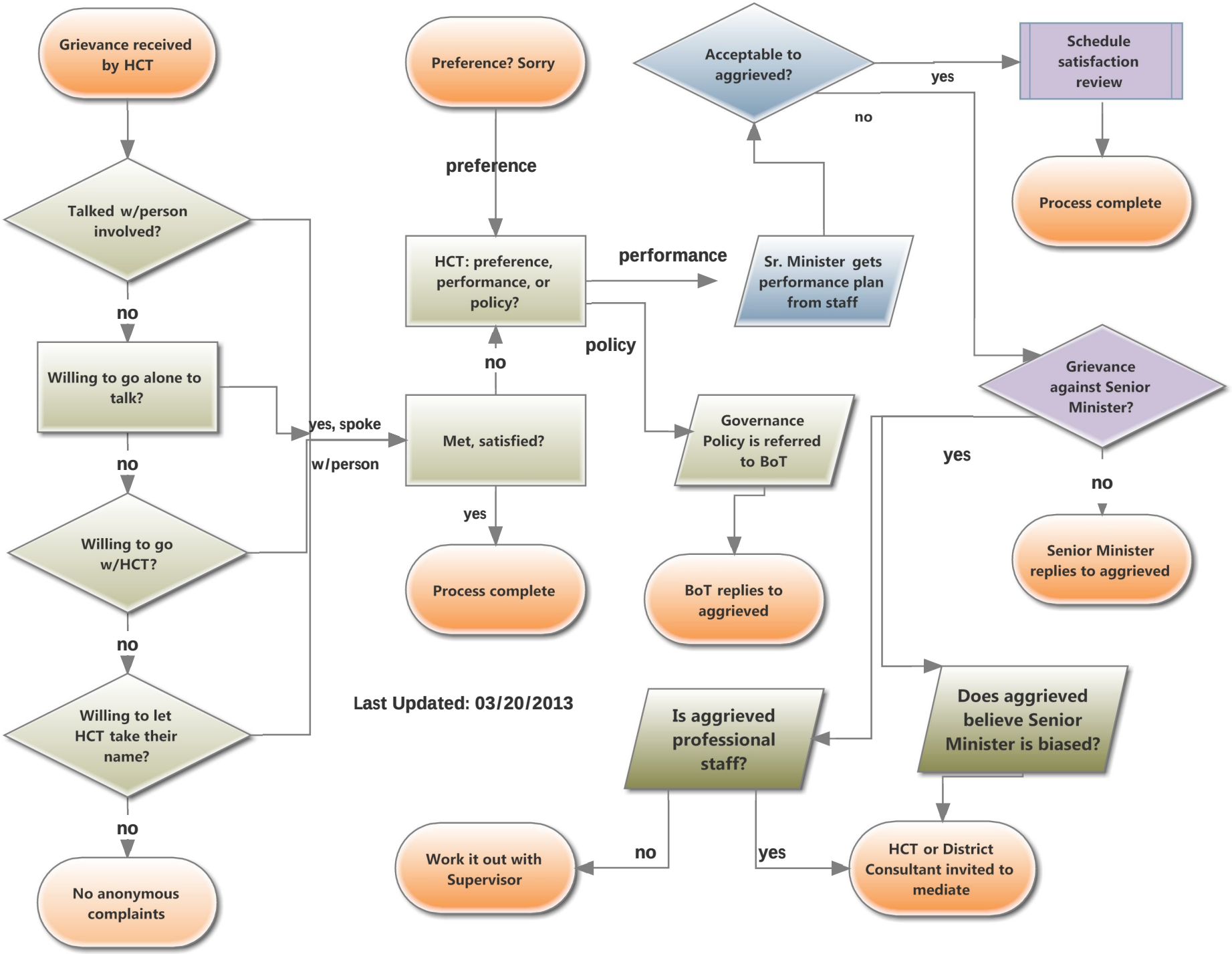
Grievance received by HCT
Talked w/person involved?
no
Willing to go alone to talk?
no
Willing to go w/HCT?
no
Willing to let HCT take their name?
no
No anonymous complaints
yes, spoke w/person
Preference? Sorry
preference
HCT: preference, performance, or policy?
performance
Sr. Minister gets performance plan from staff
policy
no
Met, satisfied?
yes
Process complete
Governance Policy is referred to BoT
BoT replies to aggrieved
Acceptable to aggrieved?
yes
Schedule satisfaction review
Process complete
no
Grievance against Senior Minister?
yes
no
Senior Minister replies to aggrieved
Last Updated: 03/20/2013
Is aggrieved professional staff?
Does aggrieved believe Senior Minister is biased?
no
Work it out with Supervisor
yes
HCT or District Consultant invited to mediate